Several Member have found problems with notifications using iPhone 6 & 7.

We are uncertain if this affects any other phones.

We found that both the "INCIDENT SETTINGS" and the "MESSAGING SETTINGS" slider buttons along with corresponding Ringtone settings had been reset to off and silent on both of our phones.

Each of you should check and ensure that your IAR settings have not been reset.

To do this:

1. Open IAR

2. Go to the Settings icon in the upper left corner. (It looks like a gear)

3. Once Settings is open, scroll down to the INCIDENT SETTINGS section and ensure that Notifications slider button is set to ON.

4. Ensure that you have your Ringtone NOT set to "Silent". (Select one that will wake you up at night)

5. Follow steps 3 - 5 in the MESSAGING SETTINGS

6. Ensure the DO NOT DISTURB SETTINGS slider button is set to OFF.